

TOTAL CARE CLUB



Gold Membership

\$24.95 Monthly | \$299 Yearly



Silver Membership

\$10.95 Monthly | \$129 Yearly

Membership Benefits	Gold	Silver
No Overtime Fees	✓	✓
Discount on Consultation Fee	No Fee	50% Off
Discount on Flat-Rate Repairs	15% Off	10% Off
Priority Status (Same Day Emergency Service)	✓	✓
2 HVAC Tune-Ups Per Year*	✓	✓
Annual HVAC Inspection	✓	✓
Annual Plumbing Inspection	✓	✗
Annual Electrical Inspection	✓	✗
Earn \$50 Loyalty Credit Every Year**	✓	✗

* - Filters not included with tune-ups ** - Must maintain membership

Membership Add-Ons

Water Filtration Maintenance - \$386/Year
Additional HVAC Systems - \$108/System/Year

Additional Water Heater - \$56/Year
Generator Maintenance - \$99/Year

(423) 484-8181

stateline-services.com



Heating Inspection

Areas of Inspection:

- All burners for proper operation
- Thermocouple for proper operation
- Heat exchange surface
- Drain lines & traps for proper function
- Inducer & blower motors
- All electrical connections
- Safety switch & controls
- Pilot assembly
- Temperature & pressures
- Thermostat for proper operation
- Flue pipe
- Gas Valve
- Air Flow
- Duct Work for Leaks
- Humidifier/Dehumidifier

Also Included:

- Testing & labeling of emergency shut-offs
- Start and test operation/cycle of unit

Cooling Inspection

Areas of Inspection:

- Condenser coil
- Evaporator coil
- Blower motor
- Refrigerant charge
- All electrical connections
- Air Flow
- Humidifier/Dehumidifier
- Controls & safety devices
- Capacitors
- Condensate drain
- Duct work for leaks
- Temperature and pressures
- Proper amperage & voltage of A/C
- Relays & contractors for proper operation
- Thermostat for proper operation
- Exhaust fans for proper operation
- Motor, bearings, fans, & lubrication

Also Included:

- Testing & labeling of emergency shut-offs
- Start and test operation/cycle of unit

Electrical Inspection

Areas of Inspection:

- Breakers & fuses
- Surge protectors
- Outside meter & enclosure
- Outside main feeders
- Ground fault protection
- Service panel wiring for oxidation
- Main panel wiring for proper sizing
- Attic fans for proper operation
- Any outside & inside disconnects
- All connections to major appliances
- All main service grounding
- Any exposed wiring in attic, basement, & garage
- Assessable lights, receptacles, switches, dimmers, & ceiling fans

Also Included:

- Apply de-oxidation compound as needed
- Tune-up main panel
- Testing of circuit breakers

Generator Maintenance (Add-on)

- Check intake & exhaust
- Engine exercise
- Clean generator & surrounding area
- Check coolant levels
- Check oil levels
- Change oil
- Change filters (oil, air, fuel)
- Flush cooling system
- Change spark plugs
- Check battery charger
- Inspect wiring & electrical system

Plumbing Inspection

Areas of Inspection:

- Water pressure
- Washing machine hoses
- Garbage disposals for proper operation
- Dishwasher & all faucets for leaks
- Main water meter
- All drains for proper flow
- All outside spigots
- Sump pump(s)
- Hot water temperature
- Test all toilets

Also Included:

- Tune-up mechanical parts
- Testing & labeling of emergency shut-offs
- Treat all sinks with Bio-Clean
- Traditional water heater flush